

Android Device Swap Process

Last Updated: 11/15/2024

- Welcome to Android Device Swap Process.
- Please be aware there are many variations of Android devices and these instructions may not display the exact screens of your specific device.
- Your android device needs to be 8.0 or higher to be able to enroll.
- We will Outline:
 - Swapping your OneLogin Protect App from old to new device.
 - Removing MaaS 360 before setting up new device.
- If you encounter any issues, please stop and contact Support.

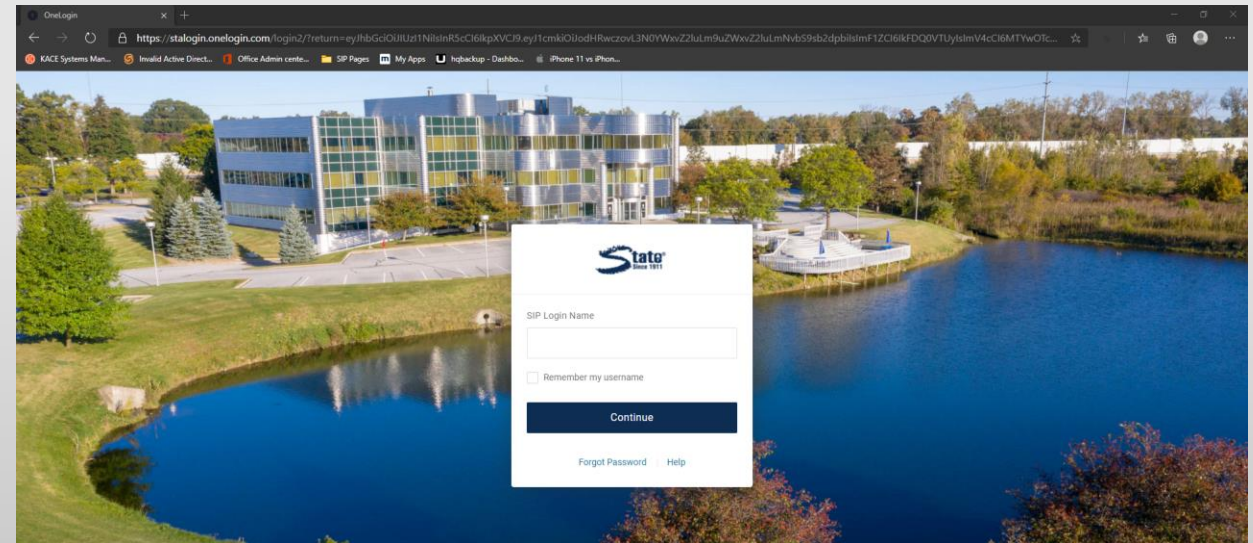
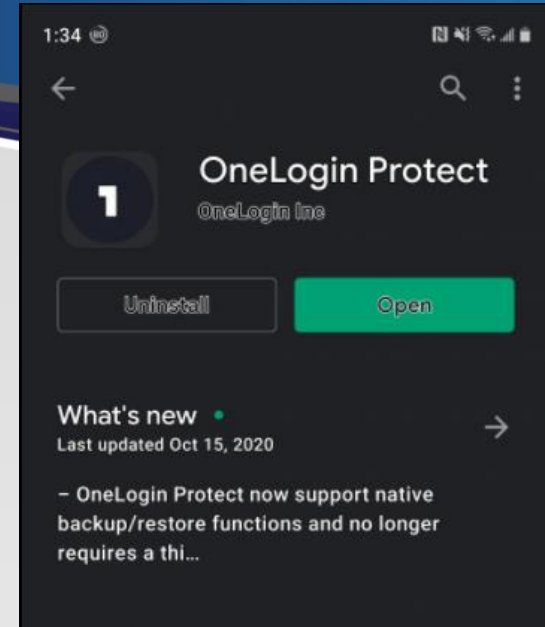
OneLogin Protect App Process

*** Important Note ***

- If using OneLogin Protect App, Continue.
- If using SMS or Phone Call authentication you can skip this process and jump to Page 8.

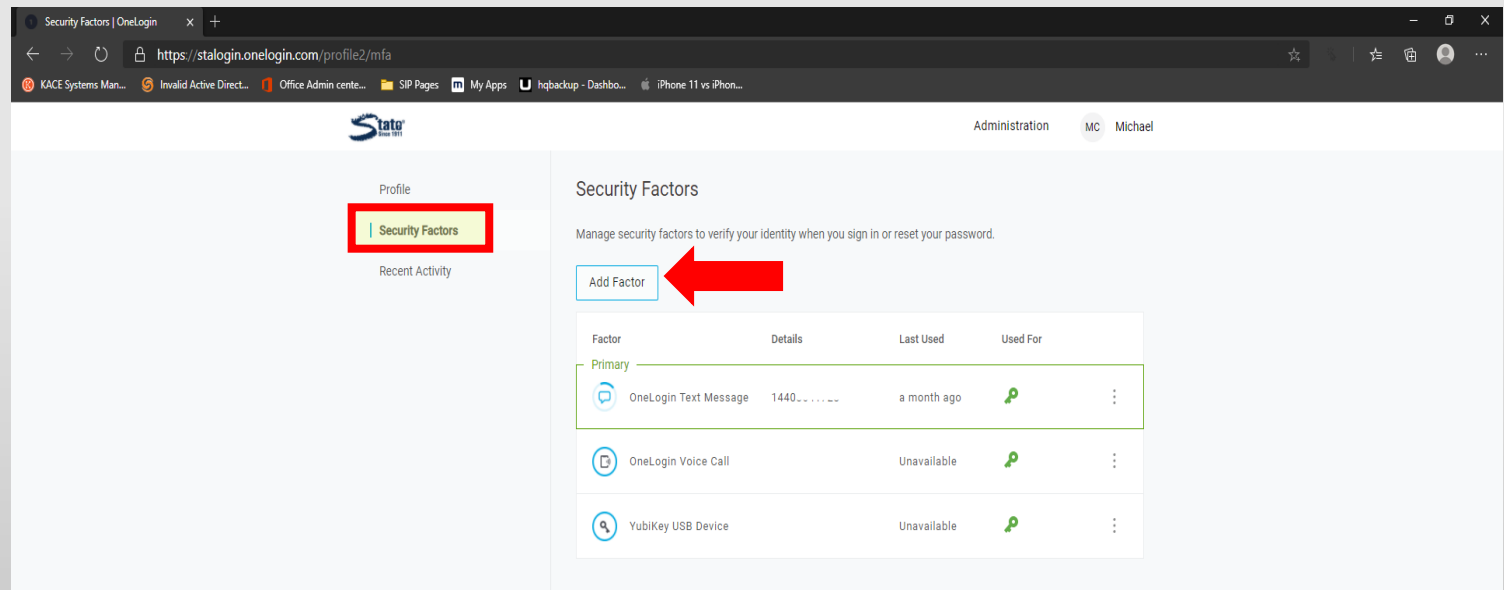
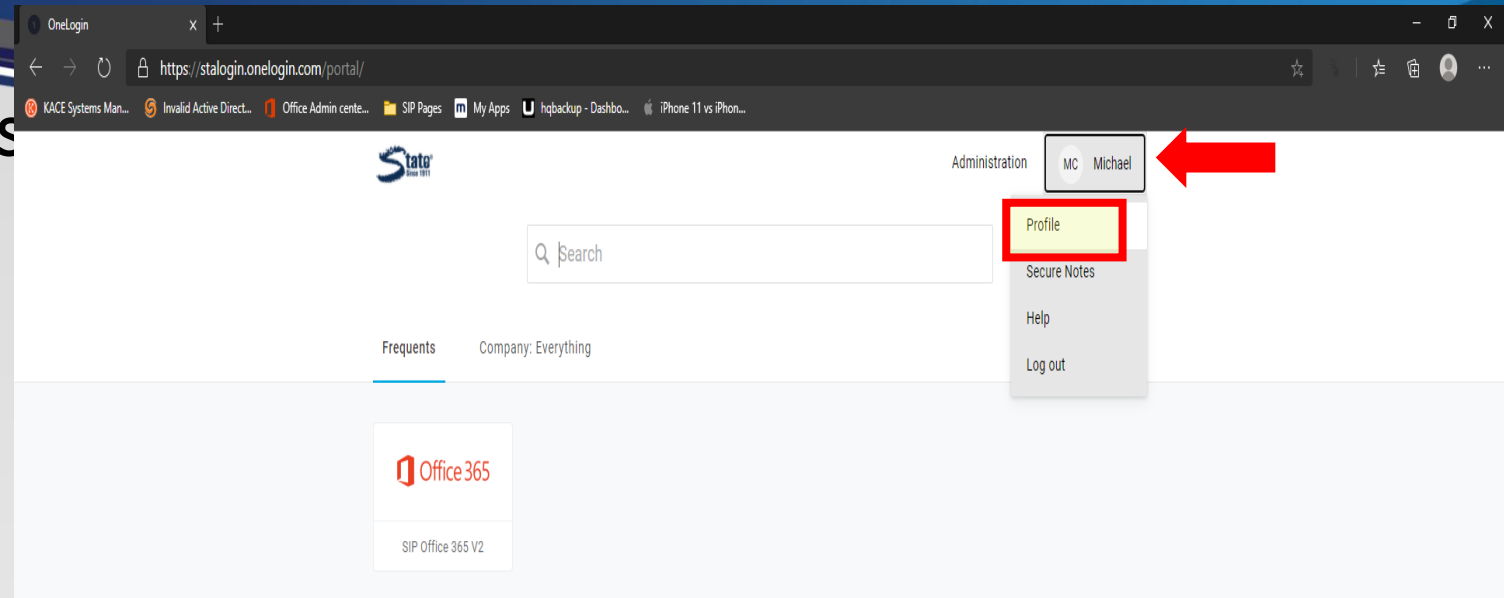
OneLogin Protect App Process

1. Download the OneLogin Protect App on your new device.
2. Once Downloaded, use a different device (your old device or a computer) and open a web browser.
3. Login to stalogin.onelogin.com
 - Note: You may need your old device to approve authentication into the site.



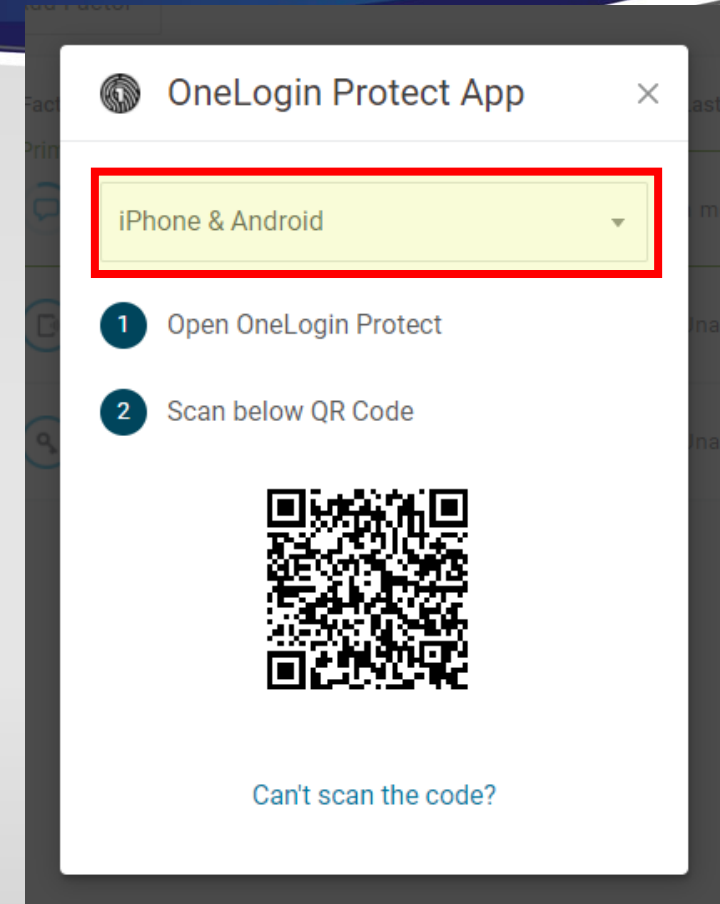
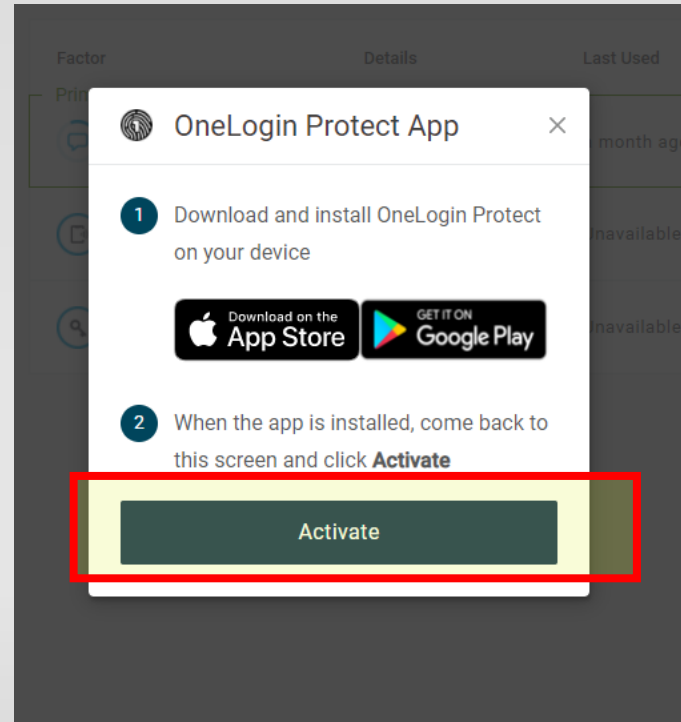
OneLogin Protect App Process

- Once logged in, go to the top right corner where your name is and choose “PROFILE”.
- Once under “PROFILE”, go to “SECURITY FACTORS”.
- If ONELOGIN PROTECT is showing in list already you will need to remove this before step 7 as this will be for your old device. Select 3 dots to remove.
- Here you will “ADD FACTOR”.



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7. A pop-up window will appear for you to add a factor for the OneLogin Protect App.
8. Since you have the App installed already, click **“ACTIVATE”**.
9. Next, make sure you have iPhone & Android selected in the dropdown and use the App to **“ADD ACCOUNT”** on your new device to scan the QR Code.

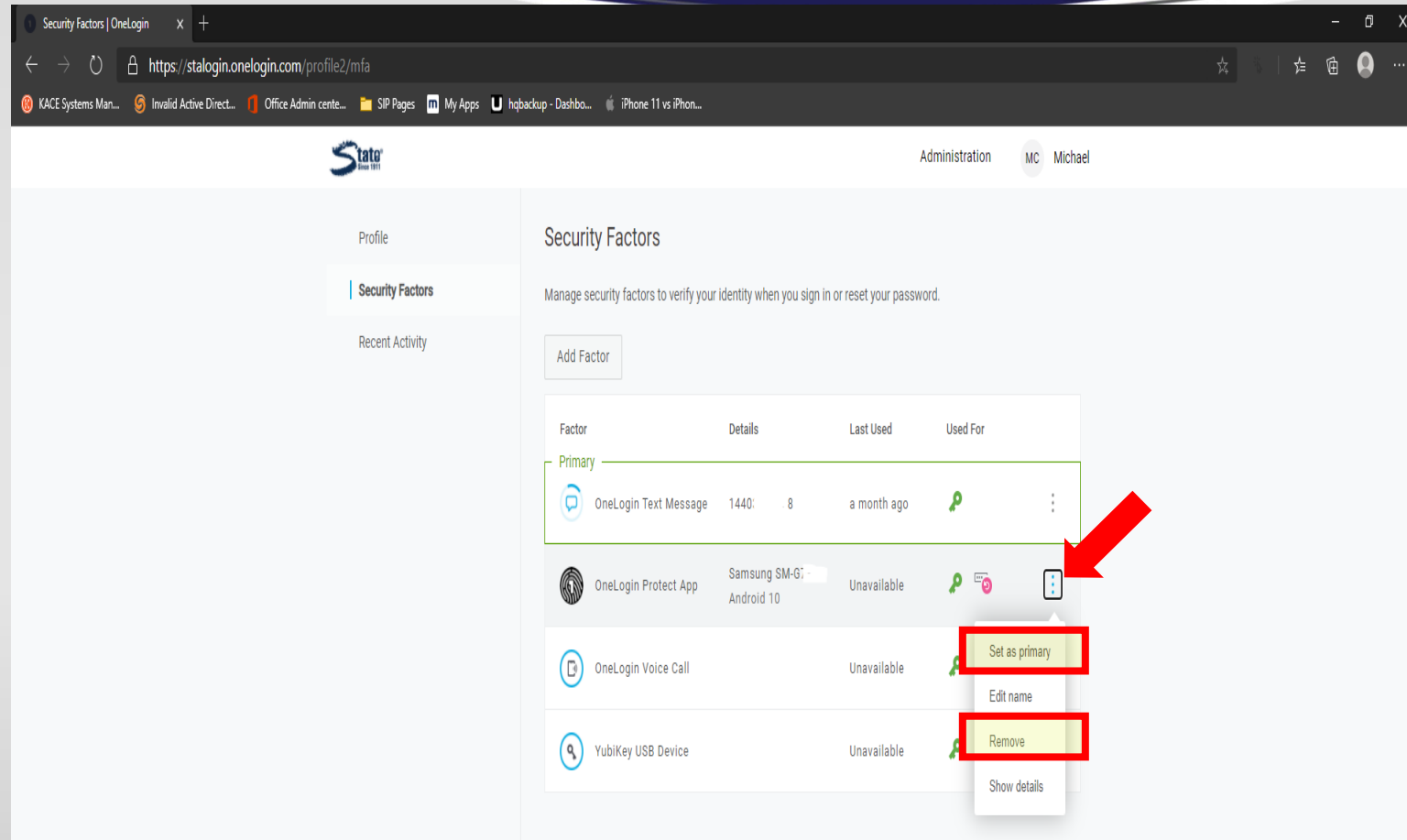


OneLogin Protect App Process

10. Once completed, you will see StaLogin on your app on your New Mobile Device.

11. Go back to StaLogin on your Browser (you opened in step 3).

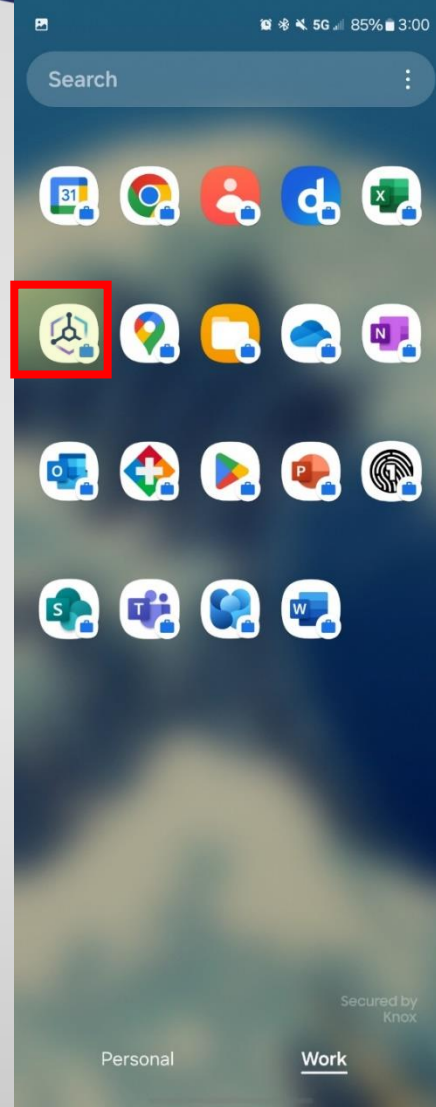
- Go to your new connection and “SET AS PRIMARY”.



Removing MaaS 360

Removing MaaS 360

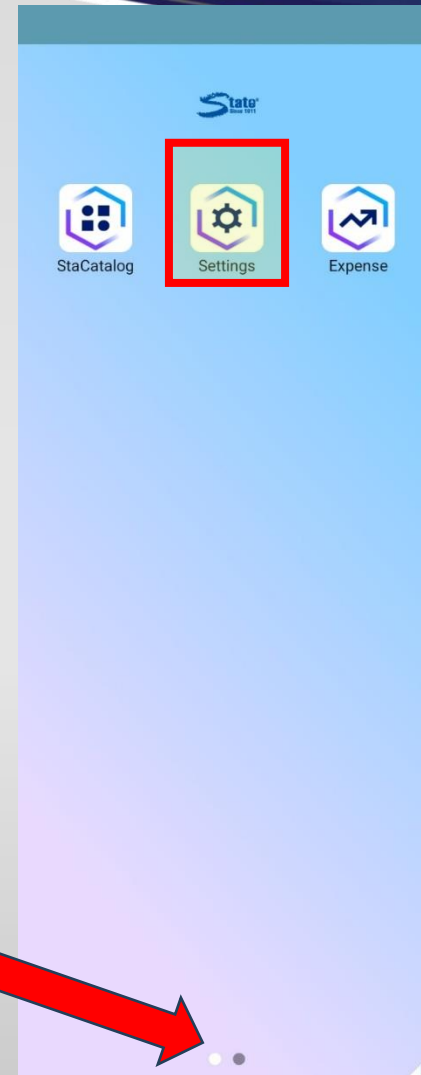
1. Open the MaaS360 App on your device.



Removing MaaS 360

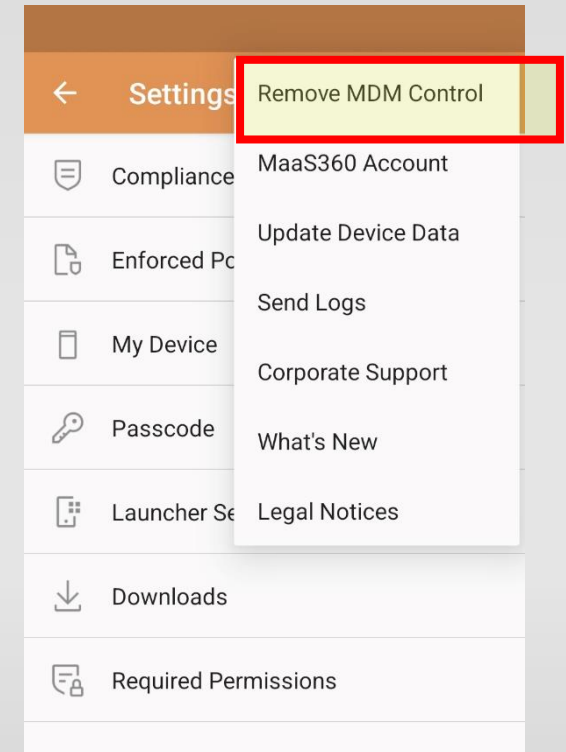
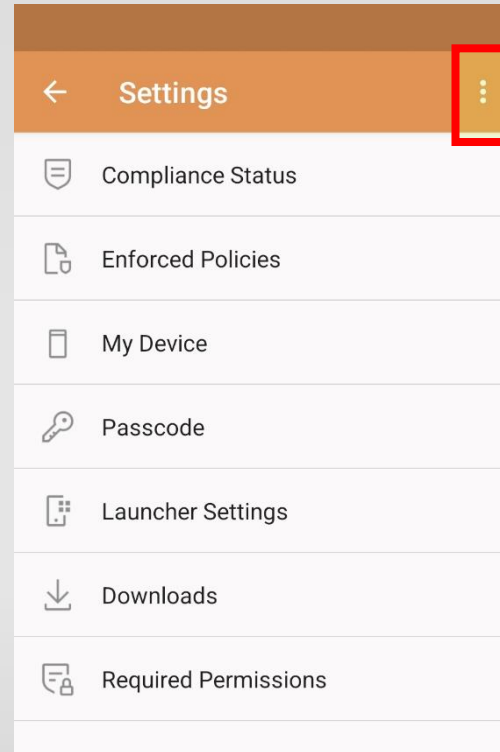
2. In MaaS360, Go to Settings

NOTE: This may be on a different page under MaaS360. You may need to swipe right or left to find this icon.



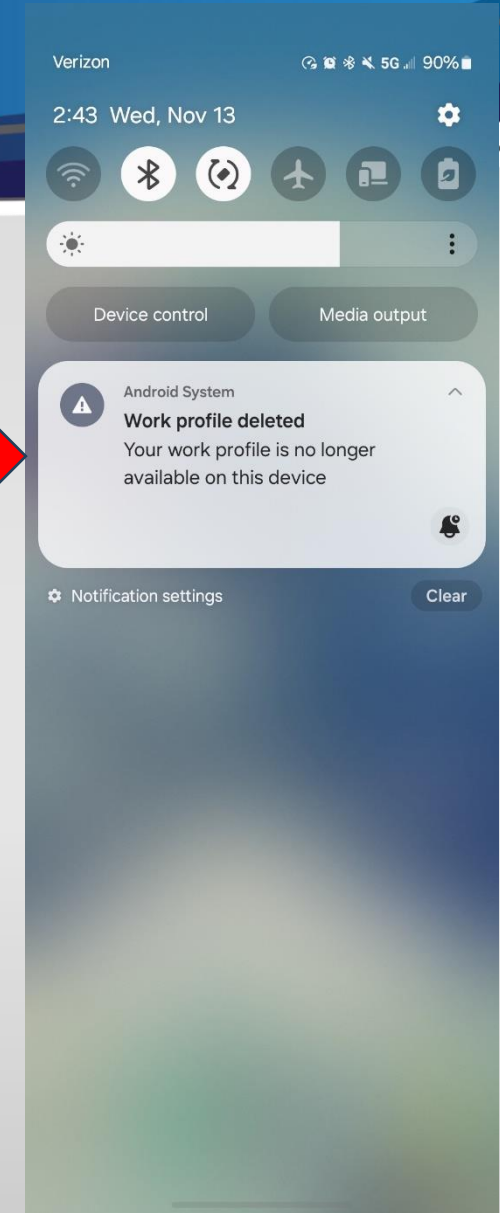
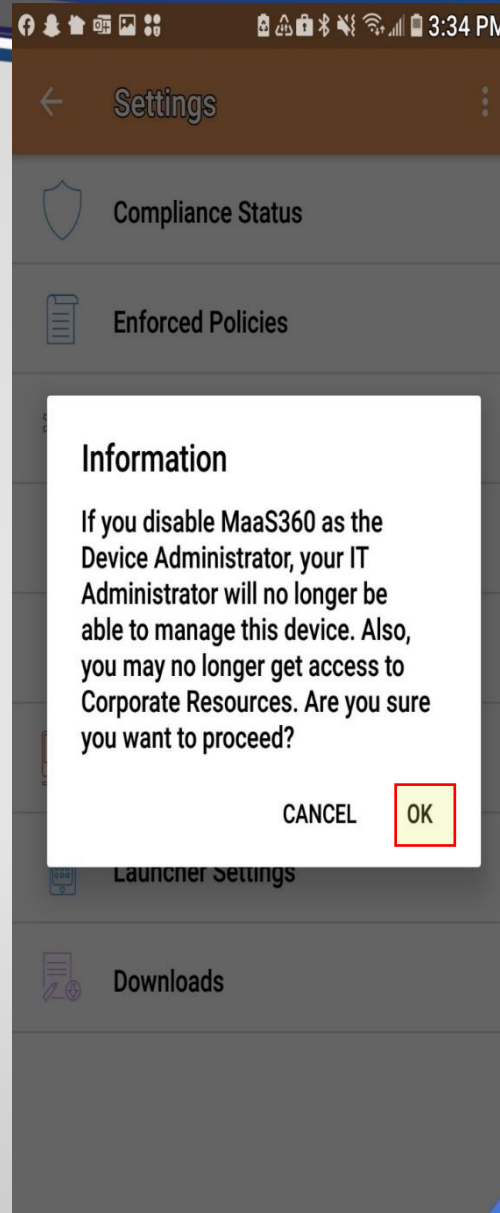
Removing MaaS 360

3. In Settings, Click on the 3 dots stacked in the top right Corner.
4. From that drop-down choose **Remove MDM Control.**



Removing MaaS 360

- Once you choose Remove MDM Control, you will get a prompt to confirm removal. Click Yes.
- As a result, you may see this message from MaaS360 as the profile is being removed.
- You may also receive a notification letting you know your device has been successfully un-enrolled



To enroll your new device please use the Android
Enrollment Guide Linked here:

[Android Enrollment Guide](#)