

Android Device Swap Process

Last Updated: 11/15/2024

- Welcome to Android Device Swap Process.
- Please be aware there are many variations of Android devices and these instructions may not display the exact screens of your specific device.
- Your android device needs to be 8.0 or higher to be able to enroll.
- We will Outline:
 - Swapping your OneLogin Protect App from old to new device.
 - Removing MaaS 360 before setting up new device.
- If you encounter any issues, please stop and contact Support.





*** Important Note ***

- If using OneLogin Protect App, Continue.
- If using SMS or Phone Call authentication you can skip this process and jump to Page 8.



1. Download the OneLogin

Protect App on your new

device.

- 2. Once Downloaded, use a different device (your old device or a computer) and open a web browser.
- 3. Login to stalogin.onelogin.com
 - Note: You may need your old device to approve authentication into the site.







- Once logged in, go to the top right corner where your name is and choose "PROFILE".
- Once under "PROFILE", go to
 "SECURITY FACTORS".
- 6. If ONELOGIN PROTECT is showing in list already you will need to remove this before step 7 as this will be for your old device. Select 3 dots to remove.
- 7. Here you will "ADD FACTOR".





- 7. A pop-up widow will appear for you to add a factor for the OneLogin Protect App.
- Since you have the App installed already, click "ACTIVATE".
- Next, make sure you have
 iPhone & Android selected in the dropdown and use the App to
 "ADD ACCOUNT" on your new device to scan the QR Code.







10. Once completed, you will see

StaLogin on your app on your New Mobile Device. 🛞 KACE

11. Go back to StaLogin on your

Browser (you opened in step

3).

• Go to your new connection and "SET AS PRIMARY".

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	Profile	Security Factors								
	Security Factors	Manage security factors to verify your	identity when you sign in a	or reset your passwor	rd.					
	Recent Activity	Add Factor								
		Factor	Details	Last Used	Used For					
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A YubiKey USB Device



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1. Open the MaaS360 App on your device.





2. In MaaS360, Go to Settings

- NOTE: This may be on a different
- page under MaaS360. You may
- need to swipe right or left to find
- this icon.



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- In Settings, Click on the 3 dots stacked in the top right Corner.
- 4. From that drop-down choose

Remove MDM Control.

←	Settings	:	÷	Settings	Remove MDM Control
∋	Compliance Status			Compliance	MaaS360 Account
	Enforced Policies		C	Enforced Pc	Update Device Data
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- 5. Once you choose Remove
 MDM Control, you will get a
 prompt to confirm removal.
 Click Yes.
- As a result, you may see this message from MaaS360 as the profile is being removed.
- You may also receive a notification letting you know your device has been successfully un-enrolled



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To enroll your new device please use the Android

Enrollment Guide Linked here:

Android Enrollment Guide

